

2011 Quality in the Triangle

April 19, 2011

Jane S. McKimmon Conference and Training Center

P
R
O
G
R
A
M

7:30	Registration	Lobby
8:00	Welcome	Room 6
8:15	Keynote: Achieving 8 Dimensions of Excellence: Aligning Strategy and Measures with Customer Priorities	Room 6
9:45	Exhibitors Hall	Room 1A
10:30	First Session:	
	Session A: Strategic Planning Deadly Sins	Room 3
	Session B: Quality Tools for Managers	Room 4
	Session C: Quality Engineering Thinking Applied to Process Validations	Room 6
12:00	Lunch	Room 2C
1:00	Second Session:	
	Session A: Design and Implementation of a Quality KPI System for Plasma Centers	Room 3
	Session B: Design of Experiments - Transitioning from Advanced Method to Standard Operating Procedure	Room 4
	Session C: Test Metrics in Software Development	Room 6
2:40	Third Session:	
	Session A: Doing More <i>Not</i> Spending More	Room 3
	Session B: Data analysis: A baker's dozen of tools, tips, and tricks to improve data display and analysis when using Microsoft Office Excel	Room 4
	Session C: Modular Test Automation	Room 6
4:00	Closing remarks	Room 6