

# ASQ Raleigh Section Newsletter



**ASQ Raleigh**

**American Society for Quality – Section 1113**

**The Global Voice of Quality™**

November 2016

ASQ Raleigh Section, P.O. Box 5589, Cary, NC 27518  
www.asqraleigh.org

## Inside This Issue

- 1 ..... Eventbrite link
- 2 ..... Upcoming Events
  - ..... Member Re-Certifications
- 3 ..... Certification Opportunities
  - ..... Career Opportunities
- 4 ..... Recertification tip
  - ..... ASQ Raleigh Social Media
- 5-6 ..... 2016 Raleigh Section Leadership Council
- 7 ..... ASQ Raleigh Dinner Meetings and Tours
- 8 ..... Food Bank Volunteer Opportunity
- 9 ..... ASQ Region 11B Member Leader Training
- 10 ..... Stephanie L Spencer Ploeger ASQ Raleigh Scholarship
  - ..... Lean Bronze Review class and exam
  - ..... 2017 World Conference on Quality and Improvement
- 11 ..... Community Good Works



Click on the orange Eventbrite link to view all the current ASQ-Raleigh live events, and to register. It is recommended that you bookmark it in your browser.



## Upcoming Events/Conferences

November 5, 2016	ASQ Food Bank Volunteer Opportunity ASQ Region 11B Member Leader Training
November 9, 10, 12, 2016	ASQ Region 11B Member Leader Training
November 15, 2016	LabCorp Tour Register at <a href="http://labcorpburlingtontour.eventbrite.com">http://labcorpburlingtontour.eventbrite.com</a>
December 5-7, 2016	Lean Bronze Review Class and Exam
December 8, 2016	ASQ Sponsor of the Executive Roundtable Series hosted by the NC National Guard
December 13, 2016	Tutorial and Dinner Meeting Register at <a href="https://asqraleigh-dec-dinner-mtg.eventbrite.com">https://asqraleigh-dec-dinner-mtg.eventbrite.com</a>
<b><i>Is a local company employing interesting or cutting edge technology? Are they on the front lines of quality toolkit implementation? <a href="#">Send us</a> your ideas for tours!</i></b>	

## Member Re-Certifications October 2016

Scott Morris..... CCT, CMQ/OE, CQA, CQE  
Mark Morton ..... CSSBB

### Certification Opportunities

Now that ASQ has transitioned to computer-based testing, members have the opportunity to see a demonstration of the test experience. The demo allows you to experience the look and feel of the test platform that will be used for computer-based test delivery at Prometric test sites.

Go to [https://www.prometric.com/\\_layouts/results/index.html](https://www.prometric.com/_layouts/results/index.html) to view the demo.

### Career Opportunities

#### Post Your Resume

ASQ Raleigh Section *members* may post their resumes on the ASQ Raleigh page by contacting Placement Chair Angie Lucas at [angela.lucas@grifols.com](mailto:angela.lucas@grifols.com) and [placement@asqraleigh.org](mailto:placement@asqraleigh.org)

If *your company* has a position it would like to list with the Raleigh, North Carolina ASQ Section send your listing to Placement Chair Angie Lucas at [angela.lucas@grifols.com](mailto:angela.lucas@grifols.com) and [placement@asqraleigh.org](mailto:placement@asqraleigh.org)

**Local Job Opportunities** posted on the ASQ Raleigh Website:

Jobs
Quality Engineer - Wakefield-Vette - Raleigh NC

### Performance Excellence Contributions

If you would like an opportunity to apply your skills and collaborate on items and activities related to the Performance Excellence program, please contact Mark Morton [mortom01@nc.rr.com](mailto:mortom01@nc.rr.com) for more information.



**Recertification tip:**

Just a reminder to check your recertification due dates. Recertification applications can be submitted up to six months in advance of the recertification due date. There is also a six month grace period for submission of recertification applications after the recertification due date.

When claiming training classes in the Professional Development category of your Recertification Journal, it is required to have listed as evidence the total number of actual training time performed. This is required in order to calculate the ASQ RU credit. If your certificate does not tell the number of hours, an agenda that reflects the training hours will work too. To qualify, all training must correlate to the Body of Knowledge for your particular certification and remember you can receive .1 RU for every hour of qualified training. This is the most common issue seen when reviewing Recertification Journals.

**ASQ Dinner Meeting Cancellation Policy:**

Cancellation notification must be received no later than 48 hours prior to the start of the event in order to receive a full refund. To request a cancellation, please send an email to ASQ at [info@asqraleigh.org](mailto:info@asqraleigh.org)

**Registration for Dinner Meeting Events after Registration is closed in Eventbrite:**

To register for an event after the deadline, please send an email to ASQ at [info@asqraleigh.org](mailto:info@asqraleigh.org). ASQ Raleigh can only accept cash or checks when paying at the door. Credit or debit cards are not accepted.

## ASQ Raleigh is Getting More Social

You will notice increased activity on the ASQ Raleigh social media sites.

**Twitter**

If you have a Twitter account, follow @ASQRaleigh and retweet interesting notes. If you don't have a Twitter account, ASQ Raleigh tweets can be reviewed with these steps:

Type search.twitter.com in your browser

Enter @asqraleigh in the search box

Remember that Twitter posts have a 140 character limit.

**FaceBook**

If you have a FaceBook account, "Like" us and comment on posts.

ASQ-related information can be posted on Twitter and FaceBook by sending write-ups and photos to: [pamschodt@gmail.com](mailto:pamschodt@gmail.com)

**LinkedIn**

Members of the ASQ Raleigh LinkedIn group can submit posts directly. Membership is open.



## 2016 ASQ Raleigh Section Leadership Council

<b>Chair</b>	Mark Morton
<b>Past Chair</b>	Joanne Mayo
<b>Chair-Elect</b>	Kelli Collin
<b>Vice Chair/QMP Chair</b>	Joey Martin
<b>Arrangements</b>	Lilli Abdullahi
<b>Certification</b>	Heather Payne
<b>Education</b>	<i>Open</i>
<b>Membership</b>	Kelli Collin
<b>Recertification/Examining</b>	Fred Rich
<b>Communications</b>	<b>Communications Chair</b>  Sukonya Gogoi
	<b>Newsletter Subcommittee</b>  Sandy Waddell and Bryan Ambrose
	<b>Website Manager, Web Page Updates, and Website Calendar</b>  <i>Open</i>
	<b>Eventbrite, Social Media</b>  Pam Schodt
<b>Six Sigma SIG</b>	Byron Wingerd
<b>Food Bank</b>	Jim Murrell
	Mary Chris Easterly

<b>Executive Quality Round Table</b>	Carol Poindexter
<b>Treasurer</b>	Joy Young
<b>Secretary</b>	Wendy Haines
<b>Audit</b>	Bob Carter
<b>Community Good Works</b>	Matt Demko
<b>Historian</b>	Doyle McGlone
<b>Mentor Committee Chair</b>	Joanne Mayo
<b>Nominations</b>	Jim Murrell
<b>Placement</b>	Angie Lucas
<b>Programs</b>	Doug McCorquodale
<b>Publicity</b>	Helen Sims
<b>Quality Conference</b>	Mike Porter
<b>Student Advisor</b>	Mark Morton
<b>Scholarship</b>	Wendy Haines
<b>VOC Chair</b>	Joey Martin

Interested in joining the Raleigh Section Leadership Council? Contact Mark Morton or any of the leaders. We welcome new talent and ideas. It's a perfect opportunity to develop leadership skills and build relationships. Come join us.

**COME SEE THE NEW AND IMPROVED ASQ RALEIGH WEBSITE!**

<http://asqraleigh.org/>



## Dinner Meetings and Tours

On 10/18/2016 (as pictured below) we toured **Syngenta-RTP's Advanced Crop Lab** (conducted by Pei Su), and also received a **Biotech Overview** with focus on quality standards and how they relate to crops and various projects at Syngenta (presented by Leslie Friedrich). Both the tour and presentation were very informative and well received by our members. It was fascinating to see their life cycle processes for developing GMO and non-GMO seeds to increase crop yields to feed the world in a sustainable way.



## Upcoming Dinner Meeting and Tour

On 11/15/2016, **ASQ Raleigh members are invited to a tour of LabCorp's flagship Powell building** (Center for Esoteric Testing, Atlantic Division Regional Laboratory, & ViroMed laboratory) located at Laboratory Corporation of America's Main Laboratory Campus in Burlington, NC. We will gather in the LabCorp laboratory building from 4:30 to 5:00pm for informal networking and light snacks, and the actual tour will start at 5pm. **For more information and to register, go to <http://labcorpburlingtontour.eventbrite.com/>**

## Space is Still Available to Support the Upcoming ASQ Food Bank Volunteer Opportunities

The ASQ Raleigh Section has one volunteer opportunity remaining at the Food Bank of Central & Eastern North Carolina in 2016. This event will be held in Raleigh on Nov. 5th, this Saturday from 9am-12pm. Registration is available for this event, and spots are still available. This event will be held at 3808 Tarheel Drive, Raleigh, NC 27609.

Thank you for participating in the Food Bank event on September 25<sup>th</sup>. Our team worked with other local area teams to sort, inspect, and package 3600 dozen eggs. This shipment of eggs will provide 14,400 omelets for North Carolina families. See the picture of our team below.

We invite you to join us in helping the hungry in our state. Family and friends are welcome; children must be 12 or older and accompanied by an adult. If you register and later find out you are not able to participate, please contact Jim Murrell at [jmurrell.asq@usa.net](mailto:jmurrell.asq@usa.net)

**Activities May Include:** Warehouse volunteers help to sort and repackage Food Bank's warehouse inventory. We may also help with: sorting fresh produce into smaller containers; repackaging products from food manufacturers and distributors; and/or putting bulk items into family size portions.

**Location:** Food Bank of Central and Eastern North Carolina, events will be held at 3808 Tarheel Drive, Raleigh, NC 27609.

**Recertification Units adhoc:** 0.2

**CAUTION:** Please wear closed toe shoes and clothes that can get dirty. You may want to dress in layers during the months when it may be cool in the warehouse.





## ASQ Region 11B Member Leader Training Nov 5<sup>th</sup> and Nov 12<sup>th</sup>, 2016

- **0.7 RUs will be awarded to those that attend the entire session.**
- **Registration and location details to follow**
- **Organizer:** [Luis Morales](#)

This year, we are fortunate to have two (2) sessions available to all members of the newly elected Section Leadership Committees (SLCs) and any members of our Sections that may be interested in a future leadership position!

The 1<sup>st</sup> session will be hosted by the Richmond Section, 1104, at the Meadowbrook Country Club in Richmond, Va on Saturday, Nov 5<sup>th</sup>. This has been the site of many former Regional Training sessions and has been quite popular.

The 2<sup>nd</sup> session will be hosted by the Blue Ridge Section, 1108, at Cadence, Inc., in Staunton, Va, on the following Saturday on Nov 12<sup>th</sup>, the site of last November's session.

Both sessions are free and will include a continental breakfast, beverages throughout, and then box lunches. You just need to get there and back, safely.

Topics will range from not just from Position Descriptions, but also to:

- What is the ASQ structure and how do we fit in
- How to Run an ASQ Member Unit
- Explain ASQ governing documents
- Understanding ASQ member unit operating requirements
- Review Good Standing requirements
- Discuss expected outcomes
- Demystifying the PAR (Performance Awards & Recognition)
- Thoughts on Member Engagement
- Leveraging the Annual Business Plan

## ASQ Region 11B Member Leader Training Nov 9<sup>th</sup> and Nov 10<sup>th</sup>, 2016

In this interactive session, practical and business-focused non-negotiable process will be presented that promote employee engagement and accountability. Most importantly, realistic and simple implementation techniques that create and drive sustainable improvement in the areas of communication, productivity, employee satisfaction, and bottom-line business results.

For more information and registration details, click on the link below:

[ASQ NC Pricing for Executive Seminar and Kellogg's Benchmarking Event](#)



## “Got Quality?”

The ASQ Raleigh section has established the Stephanie L Spencer Ploeger ASQ Raleigh Scholarship to encourage students who seek a career that incorporates quality concepts, technology, and tools to improve the workplace, products, and themselves. The Stephanie L Spencer Ploeger ASQ Raleigh Scholarship of \$500 per semester (\$1000 annually) will be awarded to an eligible Raleigh section member or an individual sponsored by an eligible Raleigh section member. Applications are currently being accepted for the Fall 2016 – Spring 2017 semesters. The scholarship is open to persons enrolled in either an undergraduate or graduate field of study at an accredited university or college. The application form and the requirements for selection are located on the Raleigh ASQ website, along with directions for submission of completed applications. The deadline for submission is October 21, 2016 with award notification on November 11, 2016. All award recipients will also receive free admissions to all ASQ Raleigh Section Dinner Meetings for a year. Please direct questions or concerns regarding the Stephanie L Spencer Ploeger ASQ Raleigh Scholarship to Wendy Haines ([whaines@manganinc.com](mailto:whaines@manganinc.com)).

## Lean Bronze Review Class and Exam

December 5-7  
8:30 – 4:30PM Daily  
Online

The Lean Bronze Certification Exam Preparation Course (with the ability to sit for the Bronze exam as an option), is designed to prepare you to take the multiple choice, open book exam.

## 2017 World Conference on Quality and Improvement

The 2017 World Conference on Quality and Improvement will be held in Charlotte, NC from May 1-3, 2017.

Our ASQ Charlotte Section is the host section for next year's event and we currently need volunteers. If you volunteer for a total of 8 hours from April 29 - May 3rd the conference fee (\$995) is waived. You are able to attend the conference events during unscheduled hours.

Although ASQ will not be paying for travel, lodging, or meals at the conference it is still an excellent offer.

If you are interested in becoming a 2017 WCQI volunteer, please email the following information to the Registration Team at [volunteer@asa-charlotte.org](mailto:volunteer@asa-charlotte.org):

1. Name
2. Preferred email address
3. ASQ member #
4. Contact Phone number

A return email will acknowledge being added to the list or potential volunteers



## The Community Good Works Team (CGWT) continues to work with Wake Enterprises Inc. to develop and implement an ISO9001:2008 compliant Quality Management System:

For the past several months section members Doyle McGlone (Section Historian) and Matt Demko (Good Works Chair) have met bi-weekly with the staff and management of Wake Enterprises, Inc. with the purpose of developing and implementing an ISO9001:2008 compliant Quality Management System. Doyle is currently functioning as adjunct Quality Manager until a permanent volunteer position can be developed, while Matt has been instrumental in authoring the procedures required by ISO9001.

### Goals:

- Position Wake Enterprises to secure Consumer Products Packaging Initiative contracts through Source America.
- Track and enhance customer satisfaction with the current customer base.
- Develop a Plan-Do-Check-Act methodology to continually improve processes.

### About Wake Enterprises, Inc:

Wake Enterprises, Inc. (WE) is a private, nonprofit organization whose mission is to assist people with disabilities achieve their maximum level of independence. In addition to being a human service agency, WE is also a business dedicated to providing **quality** subcontracting, outsourcing, and fulfillment services at a fair price. Participants receive job training in areas such as electronic subassembly, corrugated box and insert assembly, shrink-wrapping, and more.

### How you can get involved

If helping in the community interests you please contact - [mattdemko@outlook.com](mailto:mattdemko@outlook.com)