

ASQ Raleigh Section Newsletter



ASQ Raleigh

American Society for Quality – Section 1113

The Global Voice of Quality™

December 2016

ASQ Raleigh Section, P.O. Box 5589, Cary, NC 27518
www.asqraleigh.org

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Click on the orange Eventbrite link to view all the current ASQ-Raleigh live events, and to register. It is recommended that you bookmark it in your browser.



Upcoming Events/Conferences

December 13, 2016	Tutorial and Dinner Meeting - Biotechnology, by Lilli Abdullahi Register at https://asqraleigh-dec-dinner-mtg.eventbrite.com
January 17, 2017	Tour of Caterpillar's Clayton manufacturing plant https://asq-raleigh-jan2017-tour.eventbrite.com
February 18, 2017	ASQ Food Bank Volunteer Opportunity
February 21, 2017	Dinner Meeting. Building Quality Culture in Agile Software Development, by Kaali Dass. https://asq-raleigh-feb-dinner-mtg.eventbrite.com
March 10, 2017	EQR meeting sponsor: Merck, Durham
April 8, 2017	ASQ Food Bank Volunteer Opportunity
May 1-3, 2017	2017 World Conference on Quality and Improvement
June 9, 2017	EQR meeting sponsor: John Deere, Cary
September 8, 2017	EQR meeting sponsor: Purdue Pharma, Durham
September 23, 2017	ASQ Food Bank Volunteer Opportunity
November 4, 2017	ASQ Food Bank Volunteer Opportunity
December 8, 2017	EQR meeting sponsor: TBD
<p><i>Is a local company employing interesting or cutting edge technology? Are they on the front lines of quality toolkit implementation? Send us your ideas for tours!</i></p>	

Member Re-Certifications November 2016

Jenna Woodhead..... CQA, CQE, CSQE
 McKinley Wilson CQA, CQE, CSQE, CMQ/OE
 Joanne Mayo..... CQA, CMQ/OE
 Tiffany Gan..... CQA, CQE



Certification Opportunities

Now that ASQ has transitioned to computer-based testing, members have the opportunity to see a demonstration of the test experience. The demo allows you to experience the look and feel of the test platform that will be used for computer-based test delivery at Prometric test sites.

Go to https://www.prometric.com/_layouts/results/index.html to view the demo.

Career Opportunities

Post Your Resume

ASQ Raleigh Section *members* may post their resumes on the ASQ Raleigh page by contacting Placement Chair Angie Lucas at angela.lucas@grifols.com and placement@asqraleigh.org

If *your company* has a position it would like to list with the Raleigh, North Carolina ASQ Section send your listing to Placement Chair Angie Lucas at angela.lucas@grifols.com and placement@asqraleigh.org

Local Job Opportunities posted on the ASQ Raleigh Website:

Jobs
Quality Engineer - Wakefield-Vette - Raleigh NC

Performance Excellence Contributions

If you would like an opportunity to apply your skills and collaborate on items and activities related to the Performance Excellence program, please contact Mark Morton mortom01@nc.rr.com for more information.



Recertification tip:

Just a reminder to check your recertification due dates. Recertification applications can be submitted up to six months in advance of the recertification due date. There is also a six month grace period for submission of recertification applications after the recertification due date.

When claiming training classes in the Professional Development category of your Recertification Journal, it is required to have listed as evidence the total number of actual training time performed. This is required in order to calculate the ASQ RU credit. If your certificate does not tell the number of hours, an agenda that reflects the training hours will work too. To qualify, all training must correlate to the Body of Knowledge for your particular certification and remember you can receive .1 RU for every hour of qualified training. This is the most common issue seen when reviewing Recertification Journals.

ASQ Dinner Meeting Cancellation Policy:

Cancellation notification must be received no later than 48 hours prior to the start of the event in order to receive a full refund. To request a cancellation, please send an email to ASQ at info@asqraleigh.org

Registration for Dinner Meeting Events after Registration is closed in Eventbrite:

To register for an event after the deadline, please send an email to ASQ at info@asqraleigh.org. ASQ Raleigh can only accept cash or checks when paying at the door. Credit or debit cards are not accepted.

ASQ Raleigh is Getting More Social

You will notice increased activity on the ASQ Raleigh social media sites.

Twitter

If you have a Twitter account, follow @ASQRaleigh and retweet interesting notes. If you don't have a Twitter account, ASQ Raleigh tweets can be reviewed with these steps:

Type search.twitter.com in your browser

Enter @asqraleigh in the search box

Remember that Twitter posts have a 140 character limit.

FaceBook

If you have a FaceBook account, "Like" us and comment on posts.

ASQ-related information can be posted on Twitter and FaceBook by sending write-ups and photos to: pamschodt@gmail.com

LinkedIn

Members of the ASQ Raleigh LinkedIn group can submit posts directly. Membership is open.



2016 ASQ Raleigh Section Leadership Council

Chair	Mark Morton
Past Chair	Joanne Mayo
Chair-Elect	Kelli Collin
Vice Chair/QMP Chair	Joey Martin
Arrangements	Lilli Abdullahi
Certification	Heather Payne
Education	<i>Open</i>
Membership	Kelli Collin
Recertification/Examining	Fred Rich
Communications	Communications Chair Sukonya Gogoi
	Newsletter Subcommittee Sandy Waddell and Bryan Ambrose
	Website Manager, Web Page Updates, and Website Calendar <i>Open</i>
	Eventbrite, Social Media Pam Schodt
Six Sigma SIG	Byron Wingerd
Food Bank	Jim Murrell
	Mary Chris Easterly

Executive Quality Round Table	Carol Poindexter
Treasurer	Joy Young
Secretary	Wendy Haines
Audit	Bob Carter
Community Good Works	Matt Demko
Historian	Doyle McGlone
Mentor Committee Chair	Joanne Mayo
Nominations	Jim Murrell
Placement	Angie Lucas
Programs	Doug McCorquodale
Publicity	Helen Sims
Quality Conference	Mike Porter
Student Advisor	Mark Morton
Scholarship	Wendy Haines
VOC Chair	Joey Martin

Interested in joining the Raleigh Section Leadership Council? Contact Mark Morton or any of the leaders. We welcome new talent and ideas. It's a perfect opportunity to develop leadership skills and build relationships. Come join us.

COME SEE THE NEW AND IMPROVED ASQ RALEIGH WEBSITE!

<http://asqraleigh.org/>



Dinner Meetings and Tours

On 11/15/2016, ASQ Raleigh members toured LabCorp's flagship Powell building (Center for Esoteric Testing, Atlantic Division Regional Laboratory, & ViroMed laboratory) at Laboratory Corporation of America's Main Laboratory Campus in Burlington, NC, with presentations by Michael Roberts-GM/Senior VP and Laura McClannan-VP Quality. It was fascinating to glimpse the highly efficient well-controlled processes and controls by which vials of blood drawn from a patient's arm are speedily and precisely shipped to LabCorp, automatically tracked, mechanically-handled, sampled, tested, accurately-analyzed, and stored, with results being reported back to the doctor the next day. Wow! Highly accurate results and optimized turnaround time while servicing a diverse customer base!

Upcoming Dinner Meetings and Tours

12/13/2016 Dimmer meeting. Biotechnology discussion - Lilli Abdullahi. <https://asqraleigh-dec-dinner-mtg.eventbrite.com>

A **1/17/2017 facility tour** is being scheduled for ASQ Members. Refer to <https://asq-raleigh-jan2017-tour.eventbrite.com>

02-21-2017 Tutorial and Dinner Meeting will present "**Building Quality Culture in Agile Software Development**" by Kaali Dass, (IT Consultant) in our <https://asq-raleigh-feb-dinner-mtg.eventbrite.com> This session will focus on building and sustaining a culture of quality in agile software development. The transformation from waterfall to agile needs changes in the mindset of people, process, and technologies. This speech will focus on the following key topics:

- Organization Culture and Leadership
- Agile Transformation
- Quality Culture
- Building Quality Culture
- Key takeaways

Got Quality?

The ASQ Raleigh section has established the Stephanie L Spencer Ploeger ASQ Raleigh Scholarship to encourage students who seek a career that incorporates quality concepts, technology, and tools to improve the workplace, products, and themselves. We have a lot of "high quality" students and selected 5 to receive the 2016/2017 Stephanie L Spencer Ploeger ASQ Raleigh Scholarship.

The winning students are:

- Alex Ewald, North Carolina State University
- Priscilla Lunsford, North Carolina State University
- Gimanthia Perera, North Carolina State University
- Jason Schodt, East Carolina University
- Tyler Schodt, East Carolina University

Please join us in congratulating our 2016/2017 Scholarship winners.

2017 World Conference on Quality and Improvement

The 2017 World Conference on Quality and Improvement will be held in Charlotte, NC from May 1-3, 2017.

Our ASQ Charlotte Section is the host section for next year's event and we currently need volunteers. If you volunteer for a total of 8 hours from April 29 - May 3rd the conference fee (\$995) is waived. You are able to attend the conference events during unscheduled hours.

Although ASQ will not be paying for travel, lodging, or meals at the conference it is still an excellent offer.

If you are interested in becoming a 2017 WCQI volunteer, please email the following information to the Registration Team at volunteer@asqcharlotte.org:

1. Name
2. Preferred email address
3. ASQ member #
4. Contact Phone number

A return email will acknowledge being added to the list or potential volunteers

The Food Bank of Central & Eastern North Carolina Has a New Facility

The Food Bank of Central & Eastern North Carolina has been in the facility on Tarheel Drive since 1997. This building was donated in trust. Since that time the Food Bank has grown its distribution from 5 million pounds per year to more than 64 million pounds distributed in 2015/2016.

After 19 years in the Raleigh location, there continues to be a great need for them to do more. The Food Bank has purchased another facility located at 1924 Capital Blvd., Raleigh, NC 27604. The move to a larger facility will enable further growth, with the ability to distribute 60 million additional pounds over the long term.

Your ASQ Section volunteers worked with others to sort 20,000 pounds of food on November 5th at the Tarheel location. The food they sorted was equivalent to 16,842 meals for the needy. The picture below shows our Section November participants.

We have scheduled 4 Food Bank work events in 2017 at the new facility on Feb 18th, Apr 8th, Sept 23rd, Nov 4th. Registration is now available for 12 volunteers per event. We look forward to a great year supporting the Food Bank of North Carolina.

WE THANK EVERYONE FOR THEIR SUPPORT AND PARTICIPATION IN 2016.



Raleigh Section sponsors International Team Excellence Award (ITEA) Process training

For the 2016-2017 award cycle, the Raleigh Section was contacted by **Geetha Balagopal, Senior Program Manager, ASQ** to see if we would help sponsor the event. This was a great opportunity for our local section members to get involved with a process that culminates at the WCQI next year in Charlotte.

The preliminary round judging was held on November 3rd and 4th at the [North Carolina State University Club](#).

Volunteers were invited from all over based on their applications to be judges. Overall it was a positive experience. "Experienced team members were very reassuring, supportive, empathic and instructive in clarifying the ITEA Criteria. By the end of Day 1, I was feeling more confident about my ability to apply the Criteria" according to **Modinat Ogun, Quality Management Consultant** who went on to say "As with any ASQ related activity, this was an invaluable opportunity to meet & collaborate with other Quality Practitioners".

Matt Demko, our chairperson for **Community Good Works** had this to say; "The ITEA pre-judging was a great experience to interact with other people, who have different perspectives, and have judged before. Everyone had very different backgrounds and it was interesting to hear what they did for work and how they got there. Even after having done the preparation work, the more experienced people were able to explain the judging in more detail."

Finally, **Rochelle Cook, Project Manager, Wake Forest Baptist Health**, commented "Focused decision making within a constrained timeframe required me to not only adhere to the criteria but also collaborate with individuals that I didn't know. As a result, I activated team dynamics such as active listening, time management, and conflict resolution. Overall, this experience was challenging, rewarding, and worth the investment of time and effort! Thank you."

Finally from Geetha, "It was an extremely positive experience for all of us and I hope that we can continue to partner with the [Raleigh Section](#) to host a preliminary round judging site in Raleigh."

For more information regarding the process, please see the ITEA [website](#).

The Community Good Works Team (CGWT) continues to work with Wake Enterprises Inc. to develop and implement an ISO9001:2008 compliant Quality Management System:

For the past several months section members Doyle McGlone (Section Historian) and Matt Demko (Good Works Chair) have met bi-weekly with the staff and management of Wake Enterprises, Inc. with the purpose of developing and implementing an ISO9001:2008 compliant Quality Management System. Doyle is currently functioning as adjunct Quality Manager until a permanent volunteer position can be developed, while Matt has been instrumental in authoring the procedures required by ISO9001.

Goals:

- Position Wake Enterprises to secure Consumer Products Packaging Initiative contracts through Source America.
- Track and enhance customer satisfaction with the current customer base.
- Develop a Plan-Do-Check-Act methodology to continually improve processes.

About Wake Enterprises, Inc:

Wake Enterprises, Inc. (WE) is a private, nonprofit organization whose mission is to assist people with disabilities achieve their maximum level of independence. In addition to being a human service agency, WE is also a business dedicated to providing **quality** subcontracting, outsourcing, and fulfillment services at a fair price. Participants receive job training in areas such as electronic subassembly, corrugated box and insert assembly, shrink-wrapping, and more.

How you can get involved

If helping in the community interests you please contact - mattdemko@outlook.com