

# ASQ Raleigh Section Newsletter



**ASQ Raleigh**

**American Society for Quality – Section 1113**

**The Global Voice of Quality™**

February 2017

ASQ Raleigh Section, P.O. Box 5589, Cary, NC 27518  
www.asqraleigh.org

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## ASQ Raleigh Committee Member Openings

There are several openings for seats in the ASQ Raleigh Leadership Council. Please contact [Kelli Collin](#) if interested!

QUALITY NEEDS TO BE CONSTANTLY IMPROVED,  
BUT IT IS JUST AS NECESSARY TO MAKE SURE THAT  
QUALITY NEVER DETERIORATES.

–SHIGERU MIZUNO



QUALITY  
QUOTE ASQ

Click on the orange Eventbrite link to view all the current ASQ-Raleigh live events, and to register. It is recommended that you bookmark it in your browser.



## Upcoming Events/Conferences

February 18, 2017	ASQ Food Bank Volunteer Opportunity
February 21, 2017	Dinner Meeting. Building Quality Culture in Agile Software Development, by Kaali Dass. <a href="https://asq-raleigh-feb-dinner-mtg.eventbrite.com">https://asq-raleigh-feb-dinner-mtg.eventbrite.com</a>
March 10, 2017	EQR meeting sponsor: Merck, Durham
March 14, 2017	Dinner Meeting. Carolina Farm Stewardship Association, Karen RM McSwain <a href="https://asq-raleigh-march-dinner-mtg.eventbrite.com">https://asq-raleigh-march-dinner-mtg.eventbrite.com</a>
April 8, 2017	ASQ Food Bank Volunteer Opportunity
May 1-3, 2017	2017 World Conference on Quality and Improvement
June 9, 2017	EQR meeting sponsor: John Deere, Cary
September 8, 2017	EQR meeting sponsor: Purdue Pharma, Durham
September 23, 2017	ASQ Food Bank Volunteer Opportunity
November 4, 2017	ASQ Food Bank Volunteer Opportunity
December 8, 2017	EQR meeting sponsor: TBD
<b><i>Is a local company employing interesting or cutting edge technology? Are they on the front lines of quality toolkit implementation? <a href="#">Send us</a> your ideas for tours!</i></b>	

## Member Re-Certifications January 2017

Rodney Morton ..... CMQ/OE  
Patrick Willhite ..... CQA, CQE, CSSBB

### Certification Opportunities

Now that ASQ has transitioned to computer-based testing, members have the opportunity to see a demonstration of the test experience. The demo allows you to experience the look and feel of the test platform that will be used for computer-based test delivery at Prometric test sites.

Go to [https://www.prometric.com/\\_layouts/results/index.html](https://www.prometric.com/_layouts/results/index.html) to view the demo.

### Career Opportunities

#### Post Your Resume

ASQ Raleigh Section members may post their resumes on the ASQ Raleigh page by contacting Placement Chair Angie Lucas at [angela.lucas@grifols.com](mailto:angela.lucas@grifols.com) and [placement@asqraleigh.org](mailto:placement@asqraleigh.org)

If your company has a position it would like to list with the Raleigh, North Carolina ASQ Section send your listing to Placement Chair Angie Lucas at [angela.lucas@grifols.com](mailto:angela.lucas@grifols.com) and [placement@asqraleigh.org](mailto:placement@asqraleigh.org)

**Local Job Opportunities** posted on the ASQ Raleigh Website:

Jobs
Quality Engineer (Part-time) - Memscap - Durham, NC
Quality Trainer
Supply Quality Engineer

### Performance Excellence Contributions

If you would like an opportunity to apply your skills and collaborate on items and activities related to the Performance Excellence program, please contact Mark Morton [mortom01@nc.rr.com](mailto:mortom01@nc.rr.com) for more information.



**Recertification tip:**

Just a reminder to check your recertification due dates. Recertification applications can be submitted up to six months in advance of the recertification due date. There is also a six month grace period for submission of recertification applications after the recertification due date.

When claiming training classes in the Professional Development category of your Recertification Journal, it is required to have listed as evidence the total number of actual training time performed. This is required in order to calculate the ASQ RU credit. If your certificate does not tell the number of hours, an agenda that reflects the training hours will work too. To qualify, all training must correlate to the Body of Knowledge for your particular certification and remember you can receive .1 RU for every hour of qualified training. This is the most common issue seen when reviewing Recertification Journals.

**ASQ Dinner Meeting Cancellation Policy:**

Cancellation notification must be received no later than 48 hours prior to the start of the event in order to receive a full refund. To request a cancellation, please send an email to ASQ at [info@asqraleigh.org](mailto:info@asqraleigh.org)

**Registration for Dinner Meeting Events after Registration is closed in Eventbrite:**

To register for an event after the deadline, please send an email to ASQ at [info@asqraleigh.org](mailto:info@asqraleigh.org). ASQ Raleigh can only accept cash or checks when paying at the door. Credit or debit cards are not accepted.

## ASQ Raleigh is Getting More Social

You will notice increased activity on the ASQ Raleigh social media sites.

**Twitter**

If you have a Twitter account, follow @ASQRaleigh and retweet interesting notes. If you don't have a Twitter account, ASQ Raleigh tweets can be reviewed with these steps:

Type search.twitter.com in your browser

Enter @asqraleigh in the search box

Remember that Twitter posts have a 140 character limit.

**FaceBook**

If you have a FaceBook account, "Like" us and comment on posts.

ASQ-related information can be posted on Twitter and FaceBook by sending write-ups and photos to: [pamschodt@gmail.com](mailto:pamschodt@gmail.com)

**LinkedIn**

Members of the ASQ Raleigh LinkedIn group can submit posts directly. Membership is open.



## 2017 ASQ Raleigh Section Leadership Council

<b>Chair</b>	Kelli Collin
<b>Past Chair</b>	Joanne Mayo and Mark Morton
<b>Chair-Elect</b>	<i>Open</i>
<b>Vice Chair/QMP Chair</b>	Joey Martin
<b>Arrangements</b>	Lilli Abdullahi
<b>Certification</b>	Heather Payne
<b>Education</b>	<i>Open</i>
<b>Membership</b>	Kelli Collin
<b>Recertification/Examining</b>	Fred Rich
<b>Communications</b>	<b>Communications Chair</b>  Sukonya Gogoi
	<b>Newsletter Subcommittee</b>  Sandy Waddell and Bryan Ambrose
	<b>Website Manager, Web Page Updates, and Website Calendar</b>  <i>Open</i>
	<b>Eventbrite, Social Media</b>  Pam Schodt
<b>Six Sigma SIG</b>	Byron Wingerd
<b>Food Bank</b>	Jim Murrell
	Mary Chris Easterly

<b>Executive Quality Round Table</b>	Carol Poindexter
<b>Treasurer</b>	Nancy Garcia and Joy Young
<b>Secretary</b>	Wendy Haines
<b>Audit</b>	Bob Carter
<b>Community Good Works</b>	Matt Demko
<b>Historian</b>	Doyle McGlone
<b>Mentor Committee Chair</b>	Joanne Mayo
<b>Nominations</b>	Jim Murrell
<b>Placement</b>	Angie Lucas
<b>Programs</b>	Doug McCorquodale
<b>Publicity</b>	Helen Sims
<b>Quality Conference</b>	Mike Porter
<b>Student Advisor</b>	Mark Morton
<b>Scholarship</b>	Wendy Haines
<b>VOC Chair</b>	Tom L

Interested in joining the Raleigh Section Leadership Council? Contact Kelli Collin or any of the leaders. We welcome new talent and ideas. It's a perfect opportunity to develop leadership skills and build relationships. Come join us.

**COME SEE THE NEW AND IMPROVED ASQ RALEIGH WEBSITE!**

<http://asqraleigh.org/>





## Caterpillar Tour January 17 , 2017

On January 17, Caterpillar Construction Equipment in Clayton, NC, provided an excellent tour to ASQ Raleigh.



## Upcoming Dinner Meetings and Tours

**02-21-2017 Tutorial and Dinner Meeting** will present "**Building Quality Culture in Agile Software Development**" by Kaali Dass, (IT Consultant) in our <https://asq-raleigh-feb-dinner-mtg.eventbrite.com> This session will focus on building and sustaining a culture of quality in agile software development. The transformation from waterfall to agile needs changes in the mindset of people, process, and technologies. This speech will focus on the following key topics:

- Organization Culture and Leadership
- Agile Transformation
- Quality Culture
- Building Quality Culture
- Key takeaways

**03-14-2017 Dinner Meeting**, Carolina Farm Stewardship Association, <https://asq-raleigh-march-dinner-mtg.eventbrite.com> Please join us at the ASQ-Raleigh Dinner Meeting on Tuesday, March 14, 2017 for a presentation on the Carolina Farm Stewardship Association by Karen RM McSwain, Farm Services and Food Systems Director. Their mission is to bring local, organic food to your table from a farmer who shares your values. The vision is a vibrant, sustainable food system that is good for consumers, good for farmers and farmworkers, and good for the land. [www.carolinafarmstewards.org](http://www.carolinafarmstewards.org)

## Don't Miss the First 2017 Food Bank of CENC Event

Our ASQ Section has its first event of 2017 at 1924 Capital Blvd., Raleigh, NC 27604 on Feb. 18th. This event will be held in Raleigh on Saturday from 9am-12pm. View the Event Calendar and our section monthly newsletter for scheduled events throughout this year. Registration is available for all 2017 events. There are 5 spots still available for our February event on the 18th.

We invite you to join us in helping the hungry in our state. Family and friends are welcome; children must be 12 or older and accompanied by an adult. If you register and later find out you are not able to participate, please contact Jim Murrell at [jmurrell.asq@usa.net](mailto:jmurrell.asq@usa.net)

**Activities May Include:** Sorting and repackaging Food Bank's warehouse inventory. We may also help with: sorting fresh produce into smaller containers; repackaging products from food manufacturers and distributors; and/or putting bulk items into family size portions.

**Location:** Food Bank of Central and Eastern North Carolina, events will be held at 1924 Capital Blvd., Raleigh, NC 27604.

**Recertification Units adhoc:** 0.2

**CAUTION:** Please wear closed toe shoes and clothes that can get dirty. You may want to dress in layers during the months when it may be cool in the warehouse.

We have scheduled 4 Food Bank work events in 2017 at the new facility on Feb 18th, Apr 8th, Sept 23rd, and Nov 4th. Registration is now available for 12 volunteers per event.

**We look forward to a great year supporting the Food Bank of CENC**

## 2017 World Conference on Quality and Improvement

The 2017 World Conference on Quality and Improvement will be held in Charlotte, NC from May 1-3, 2017.

Our ASQ Charlotte Section is the host section for next year's event and we currently need volunteers. If you volunteer for a total of 8 hours from April 29 - May 3rd the conference fee (\$995) is waived. You are able to attend the conference events during unscheduled hours.

Although ASQ will not be paying for travel, lodging, or meals at the conference it is still an excellent offer.

If you are interested in becoming a 2017 WCQI volunteer, please email the following information to the Registration Team at [volunteer@asaCharlotte.org](mailto:volunteer@asaCharlotte.org):

1. Name
2. Preferred email address
3. ASQ member #
4. Contact Phone number

A return email will acknowledge being added to the list or potential volunteers





## The Community Good Works Team (CGWT) continues to work with Wake Enterprises Inc. to develop and implement an ISO9001:2008 compliant Quality Management System:

For the past several months section members Doyle McGlone (Section Historian) and Matt Demko (Good Works Chair) have met bi-weekly with the staff and management of Wake Enterprises, Inc. with the purpose of developing and implementing an ISO9001:2008 compliant Quality Management System. Doyle is currently functioning as adjunct Quality Manager until a permanent volunteer position can be developed, while Matt has been instrumental in authoring the procedures required by ISO9001.

### Goals:

- Position Wake Enterprises to secure Consumer Products Packaging Initiative contracts through Source America.
- Track and enhance customer satisfaction with the current customer base.
- Develop a Plan-Do-Check-Act methodology to continually improve processes.

### About Wake Enterprises, Inc:

Wake Enterprises, Inc. (WE) is a private, nonprofit organization whose mission is to assist people with disabilities achieve their maximum level of independence. In addition to being a human service agency, WE is also a business dedicated to providing **quality** subcontracting, outsourcing, and fulfillment services at a fair price. Participants receive job training in areas such as electronic subassembly, corrugated box and insert assembly, shrink-wrapping, and more.

### How you can get involved

If helping in the community interests you please contact - [mattdemko@outlook.com](mailto:mattdemko@outlook.com)