

ASQ Raleigh Section Newsletter



ASQ Raleigh

American Society for Quality – Section 1113

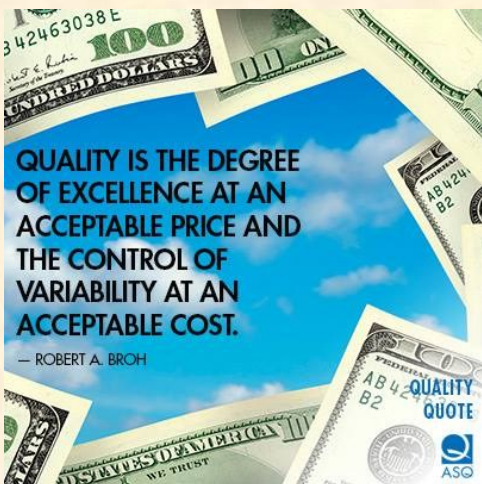
The Global Voice of Quality™

March 2017

ASQ Raleigh Section, P.O. Box 5589, Cary, NC 27512
www.asqraleigh.org

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Click on the orange Eventbrite link to view all the current ASQ-Raleigh live events, and to register. It is recommended that you bookmark it in your browser.



Upcoming Events/Conferences

March 10, 2017	EQR meeting sponsor: Merck, Durham
March 14, 2017	Dinner Meeting. Carolina Farm Stewardship Association, Karen RM McSwain https://asq-raleigh-march-dinner-mtg.eventbrite.com
April 8, 2017	ASQ Food Bank Volunteer Opportunity
April 22, 2017	Carolina Farm Stewardship Farm Tour https://asq-raleigh-april-earth-day-farm-tours.eventbrite.com
May 1-3, 2017	2017 World Conference on Quality and Improvement
May 16, 2017	Quality in the Triangle
May 17-18, 2017	Post-Conference Workshops
June 9, 2017	EQR meeting sponsor: TDB
September 8, 2017	EQR meeting sponsor: Purdue Pharma, Durham
September 23, 2017	ASQ Food Bank Volunteer Opportunity
November 4, 2017	ASQ Food Bank Volunteer Opportunity
December 8, 2017	EQR meeting sponsor: TBD
<i>Is a local company employing interesting or cutting edge technology? Are they on the front lines of quality toolkit implementation? Send us your ideas for tours!</i>	

Member Re-Certifications February 2017

Vijay Arora CQA
Robin Flynn..... CQA

Certification Opportunities

Now that ASQ has transitioned to computer-based testing, members have the opportunity to see a demonstration of the test experience. The demo allows you to experience the look and feel of the test platform that will be used for computer-based test delivery at Prometric test sites.

Go to [https://www.prometric.com/ layouts/results/index.html](https://www.prometric.com/layouts/results/index.html) to view the demo.

Career Opportunities

Post Your Resume

ASQ Raleigh Section *members* may post their resumes on the ASQ Raleigh page by contacting Placement Chair Angie Lucas at angela.lucas@grifols.com and placement@asqraleigh.org

If *your company* has a position it would like to list with the Raleigh, North Carolina ASQ Section send your listing to Placement Chair Angie Lucas at angela.lucas@grifols.com and placement@asqraleigh.org

Local Job Opportunities posted on the ASQ Raleigh Website:

Jobs
GVP/GCP Auditor - United Therapeutics - RTP
Associate, GxP Audit Compliance & Document QC - United Therapeutics – RTP
Manager, Document Control - United Therapeutics - RTP
Senior Quality Engineer - Robotic Surgical Devices - RTP
Quality Manager - Eaton - La Grange, NC

Performance Excellence Contributions

If you would like an opportunity to apply your skills and collaborate on items and activities related to the Performance Excellence program, please contact Mark Morton mortom01@nc.rr.com for more information.



Recertification tip:

Just a reminder to check your recertification due dates. Recertification applications can be submitted up to six months in advance of the recertification due date. There is also a six month grace period for submission of recertification applications after the recertification due date.

When claiming training classes in the Professional Development category of your Recertification Journal, it is required to have listed as evidence the total number of actual training time performed. This is required in order to calculate the ASQ RU credit. If your certificate does not tell the number of hours, an agenda that reflects the training hours will work too. To qualify, all training must correlate to the Body of Knowledge for your particular certification and remember you can receive .1 RU for every hour of qualified training. This is the most common issue seen when reviewing Recertification Journals.

ASQ Dinner Meeting Cancellation Policy:

Cancellation notification must be received no later than 48 hours prior to the start of the event in order to receive a full refund. To request a cancellation, please send an email to ASQ at info@asqraleigh.org

Registration for Dinner Meeting Events after Registration is closed in Eventbrite:

To register for an event after the deadline, please send an email to ASQ at info@asqraleigh.org. ASQ Raleigh can only accept cash or checks when paying at the door. Credit or debit cards are not accepted.

ASQ Raleigh is Getting More Social

You will notice increased activity on the ASQ Raleigh social media sites.

Twitter

If you have a Twitter account, follow @ASQRaleigh and retweet interesting notes. If you don't have a Twitter account, ASQ Raleigh tweets can be reviewed with these steps:

Type search.twitter.com in your browser

Enter @asqraleigh in the search box

Remember that Twitter posts have a 140 character limit.

FaceBook

If you have a FaceBook account, "Like" us and comment on posts.

ASQ-related information can be posted on Twitter and FaceBook by sending write-ups and photos to: pamschodt@gmail.com

LinkedIn

Members of the ASQ Raleigh LinkedIn group can submit posts directly. Membership is open.



2017 ASQ Raleigh Section Leadership Council

Chair	Kelli Collin
Treasurer	Nancy Garcia
Secretary	Wendy Haines
Past Chair	Mark Morton
Chair-Elect	<i>Open</i>
Vice Chair/QMP Chair	Joey Martin
Arrangements	Lilli Abdullahi
Membership	Kelli Collin
Recertification/Examining	Fred Rich
Communications	Communications Chair Sukonya Gogoi
	Newsletter Subcommittee Sandy Waddell and Bryan Ambrose
	Website Manager, Web Page Updates, and Website Calendar <i>Open</i>
	Eventbrite, Social Media Pam Schodt
Six Sigma SIG	Byron Wingerd
Food Bank	Jim Murrell
	Mary Chris Easterly

Executive Quality Round Table	Carol Poindexter
Education	Open
Audit	Bob Carter
Community Good Works	Matt Demko
Historian	Doyle McGlone
Mentor Committee Chair	Joanne Mayo
Nominations	Jim Murrell
Placement	Angie Lucas
Programs	Doug McCorquodale
Publicity	Helen Sims
Quality Conference	Mike Porter
Student Advisor	Mark Morton
Scholarship	Wendy Haines
VOC Chair	Tom L
<p>Interested in joining the Raleigh Section Leadership Council? Contact Kelli Collin or any of the leaders. We welcome new talent and ideas. It's a perfect opportunity to develop leadership skills and build relationships. Come join us.</p>	

COME SEE THE NEW AND IMPROVED ASQ RALEIGH WEBSITE!

<http://asqraleigh.org/>



February 21, 2017 Tutorial and Dinner Meeting

Kaali Dass, (IT Consultant) presented "Building Quality Culture in Agile Software Development" focusing on building and sustaining a culture of quality in agile software development. The transformation from waterfall to agile needs changes in the mindset of people, process, and technologies. Key topics included Organization Culture and Leadership, Agile Transformation, Building Quality Culture.



Upcoming Dinner Meetings and Tours

March 14, 2017 Dinner Meeting, Carolina Farm Stewardship Association, <https://asq-raleigh-march-dinner-mtg.eventbrite.com> Please join us at the ASQ-Raleigh Dinner Meeting on Tuesday, March 14, 2017 for a presentation on the Carolina Farm Stewardship Association by Karen RM McSwain, Farm Services and Food Systems Director. Their mission is to bring local, organic food to your table from a farmer who shares your values. The vision is a vibrant, sustainable food system that is good for consumers, good for farmers and farmworkers, and good for the land. www.carolinafarmstewards.org Please register by Thursday March 9, 2017.

April 22, 2017 Carolina Piedmont Farm Tour. Tour local, sustainable farms and discover the delicious meat, dairy, fruits and veggies produced right here in the Piedmont. Load up a car with your friends and family, choose the farms you'd like to visit on the interactive map, and begin your farm tour adventure! The tour is self-guided of farms and sites throughout the Triangle in Alamance, Chatham, Orange, and Person counties. <https://asq-raleigh-april-earth-day-farm-tours.eventbrite.com>

Don't forget to sign-up for the April 8th, 2017 Food Bank Event

Our ASQ Section has its second event of 2017 at 1924 Capital Blvd., Raleigh, NC 27604 on April 8th. This event will be held in Raleigh on Saturday from 9am-12pm. View the Event Calendar and our section monthly newsletter for scheduled events throughout this year. Registration is available for all remaining 2017 events. There are 11 spots still available for our April event on the 8th.

Thanks go to the volunteers that supported the Feb. 18th event. Our ASQ team worked with other groups to sort and repackage food products that provided 8,590 meals to those in need. A picture of the ASQ team is shown below.

We invite you to join us in helping the hungry in our state. Family and friends are welcome; children must be 12 or older and accompanied by an adult. If you register and later find out you are not able to participate, please contact Jim Murrell at jmurrell.asq@usa.net

Activities May Include: Sorting and repackaging Food Bank's warehouse inventory. We may also help with: sorting fresh produce into smaller containers; repackaging products from food manufacturers and distributors; and/or putting bulk items into family size portions.

Location: Food Bank of Central and Eastern North Carolina, events will be held at 1924 Capital Blvd., Raleigh, NC 27604.

Recertification Units adhoc: 0.2

CAUTION: Please wear closed toe shoes and clothes that can get dirty. You may want to dress in layers during the months when it may be cool in the warehouse.

We have 3 of the 4 scheduled Food Bank work events remaining in 2017 at the new facility on Apr 8th, Sept 23rd, and Nov 4th. Registration is now available for 12 volunteers per event.

We look forward to a great year supporting the Food Bank of CENC



**ASQ Certified CMQ/OE Exam Online Class
Manager of Quality & Operational Excellence
Presented by ASQ Section 1302
Instructor: Mr. Rick Pennington, CMQ/OE, CQE**

**Class dates: March 20 – May 7, 2017
(Class Enrollment Deadline: March 12, 2017)
CMQ-OE exam dates: May 5 – 21, 2017
(Exam Registration Deadline: April 7, 2017)**

From the cozy comfort of your home!

Just Imagine: You can do all this..... without leaving town!

- Attend an Online CMQ/OE Prep course and prepare for the exam
- No need to travel to another city for multiple weeks
- No need to lose time from work
- No need to lose family time

Here are the ways you can \$Save\$ BIG:

1. Travel expense (flight, drive, gas, depreciation & maintenance)!
2. Lodging and hotel bills
3. Food and incidentals due to travel
4. Tuition and registration: This **7-week** online class will cost you only \$400! Compare to \$600+ price tag if you take the National ASQ prep-course which is self-study and does not include instructor and group interaction. (Note: price does not include Primer and recommended course material).

What to Expect

1. **Pre-exam** to evaluate current knowledge of CMQ/OE BoK.
2. Weekly **readings from the primer and articles** pertinent to CMQ/OE exam
3. Weekly **homework Modeled after CMQ/OE exam** questions.
4. Weekly **open-ended Questions as homework** to prepare for the closed-book portion of CMQ/OE exam.
5. Weekly Discussion Board: **Communicate & interact with your instructor and your classmates**
6. **Videos** that reinforce learning course concepts and the CMQ/OE body of knowledge
7. Opportunity to simulate the exam: A **mini version (approximately 2.5 hours) of a mock exam** will be available so you can **practice taking the test under timed setting**.
8. You must order and pay for the required Primer (and other optional course resources). Links and approximate cost are available at the website. Allow 5-7 days for delivery.
9. **Recertification Units (RU) = 2.0** after successful completion of course. Signed certificate will be emailed.

**Don't lose out on this great opportunity!
Enroll in this class TODAY
The last day to enroll for class is: Monday, March 12**

Enroll here! <http://www.asq-1302.org/education-and-training/>

Once enrolled, you will be directed to another page where you can make a credit-card payment.



Call for Papers

ASQ Raleigh 2017 Quality in the Triangle Conference

Quality Processes, Tools and Thinking that will Drive Business Improvement into the Next Decade

Conference: May 16, 2017

Post-Conference Seminar/Workshop: May 17, 2017

Post-Conference Seminar/Workshop: May 18, 2017

North Carolina State University
Jane S. McKimmon Conference and Training Center
1101 Gorman Street, Raleigh, NC 27606

For more information, please contact the ASQ Raleigh Conference Chair
Mike Porter, michael.porter@ppdi.com 910.813.4663

ASQ Raleigh Section 1113 invites you to submit your paper, presentation, workshop, or seminar for the 2017 Quality in the Triangle (QIT) Conference. The host for the conference is ASQ Raleigh Section 1113, which represents the greater Research Triangle and surrounding areas of North Carolina and Virginia.

Conference Theme

Quality Processes, Tools and Thinking that will Drive Business Improvement into the Next Decade

Speaking Opportunities

Tuesday, May 16, 2017 – Keynote Speakers, Exhibitors and Full Day Technical Program

Wednesday, May 17, 2017 – Post-conference seminars/workshops (half or full day)

Thursday, May 18, 2017 – Post-conference seminars/workshops (half or full day)

Call for Papers and Presentations

Visit the Raleigh ASQ web site for updates to the Call for Papers information: <http://www.asqraleigh.org>.

- Papers, presentations and seminars should provide information and examples that attendees can immediately apply at conference end
- Handouts to support information provided in presentations and tutorials are highly recommended
- Sessions should be high energy and encourage attendee participation
- Conference Technical Program sessions on Tuesday, May 16, 2017 will be limited to between 60 - 75 minutes maximum in duration, including time for general question and answer session, depending on final conference agenda. Presenters will be notified by early March of actual length.
- Seminars/workshops should plan for either 8:00 am to 12:00 pm or 8:00 am to 4:45 pm

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Technical Program Overview

- Technical papers and panels should be practitioner-oriented
- Technical papers and panels may be based on research of interest or on experiences relating to the topic
- One complimentary admission to the May 16, 2017 conference is provided for each technical paper or presentation selected by the Conference Committee for inclusion in the conference program
- Travel and living expenses are the responsibility of each speaker unless otherwise approved by the Conference Committee

Pre and Post Conference Seminar/Workshop Overview

- Seminars/Workshops should be practitioner-oriented
- Seminars/Workshops may be based on research of interest or on experiences relating to the topic
- Speakers for seminar/workshop selected by the Conference Committee for inclusion in the conference program will be provided complimentary admission to the May 16, 2017 Conference
- Any seminar/workshop leader fees, travel, and living expenses are negotiated and approved by the Conference Committee

Paper and Presentation Submissions

- **Brochure-ready abstracts (200 words maximum), the speaker's biography/title/certifications (50 words maximum), and a speaker photo (digital) are required by midnight February 2, 2017**
- Please email submissions to Chair, Quality in the Triangle, Mike Porter, michael.porter@ppdi.com
- Notifications of acceptance will be sent by March 1, 2017

Exhibitors

- A limited number of exhibitor booths are available at no charge on Tuesday, May 16, 2017 only
- Exhibitors will be selected on a first come, first serve basis until all booths are full.
- Exhibitors are expected to man the booth during conference registration, breaks and before and after lunch
- Complimentary lunch and break service is provided for all exhibitors
- To request information on Exhibitor opportunities please contact Mike Porter at michael.porter@ppdi.com

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Sponsors

- Sponsorship opportunities are available and the amount of the donation is negotiable
- Sponsors can have their company logo displayed in the program or on the items provided to the attendees such as the conference bags, lanyards or other items available
- To request information on Sponsor opportunities please contact Mike Porter at michael.porter@ppdi.com

Suggested Paper, Presentation, and Seminar Topics

- Industry trends regarding Quality
- Quality Impact on Cost Savings/Cost of poor quality
- CAPA: Complaints and customer satisfaction, Customer satisfaction/Voice of the customer, Out of Specification Investigations, Investigation of discrepancy, Preventive actions, Root cause analysis for service industries, Whistle blowing
- Quality tools: using new technology, SPC, application, Methods validation, Quality tools for managers, Risk management tools, Design of Experiments applied to the service industries, International QMS standards, Commissioning, Qualification, Validation (risk based approach), Design validation, Quality engineering and statistics, Reliability testing, Process validation
- Auditing (Hardware, Software, Services): Auditing Suppliers, Writing audit reports, Auditing large vendors for small companies, Supplier Qualification, FDA auditing
- Quality in service industry / operations
- Quality in software
- Quality case studies
- Measurements: Process-related metrics, Data presentation, Why they are important, Measuring and quantifying "soft" benefits (like compliance with process improvements), Cost of poor quality
- Lean Six Sigma: Tools and techniques, Lean Process improvement, Project management
- People: soft skills, Managing teams, People management/leadership, The role of leadership in quality, Making hard stuff fun, Train the trainer, Giving a good presentation
- Training approaches and evaluating training effectiveness
- Influencing management on key business decisions, Strategic business evolution in the face of turmoil (financial and environmental), Business continuity
- Records Management: Electronic records
- Vendor Management

The Community Good Works Team (CGWT) continues to work with Wake Enterprises Inc. to develop and implement an ISO9001:2008 compliant Quality Management System:

For the past several months section members Doyle McGlone (Section Historian) and Matt Demko (Good Works Chair) have met bi-weekly with the staff and management of Wake Enterprises, Inc. with the purpose of developing and implementing an ISO9001:2008 compliant Quality Management System. Doyle is currently functioning as adjunct Quality Manager until a permanent volunteer position can be developed, while Matt has been instrumental in authoring the procedures required by ISO9001.

Goals:

- Position Wake Enterprises to secure Consumer Products Packaging Initiative contracts through Source America.
- Track and enhance customer satisfaction with the current customer base.
- Develop a Plan-Do-Check-Act methodology to continually improve processes.

About Wake Enterprises, Inc:

Wake Enterprises, Inc. (WE) is a private, nonprofit organization whose mission is to assist people with disabilities achieve their maximum level of independence. In addition to being a human service agency, WE is also a business dedicated to providing **quality** subcontracting, outsourcing, and fulfillment services at a fair price. Participants receive job training in areas such as electronic subassembly, corrugated box and insert assembly, shrink-wrapping, and more.

How you can get involved

If helping in the community interests you please contact - mattdemko@outlook.com